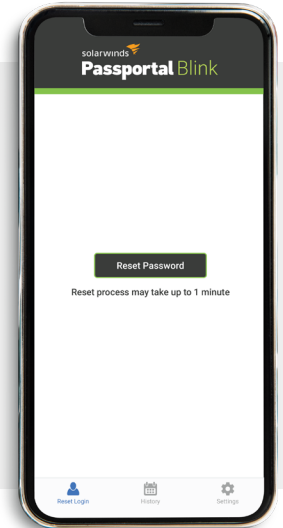solarwinds
Passportal

SolarWinds Passportal Blink
Mobile self-service password reset app for end users

SolarWinds® Passportal Blink is a self-service password-reset mobile application that allows users to reset their own passwords on Microsoft® Windows®, Active Directory®, Azure® AD, and Microsoft 365® without having to contact their MSP. Reduce your password-reset ticket workload while giving end users the ability to reset passwords on their own, any time of day or night.

Passportal Blink is a productivity win for your clients

» Your clients can experience higher productivity when their employees are able to get back up and running minutes after a password is lost, or a user is locked out.

» The end user prompts a password reset in the Blink app, then a push notification is sent to the user's device to unlock their account. The user is back up and running in moments.

» From a submitted ticket, the technician can go into the Passportal console and reset the user's password with one click.

Passportal Blink is a simplicity win for your clients' end users

» The easy-to-use app is available 24/7, making late-night or weekend resets just a few clicks away.

» If locked out, users receive a notification. All they have to do is open the Blink app, authenticate themselves using biometric or touch ID, and click on the **Reset Password** button.

» This activates a 60-second countdown process to receive their new password. After receiving the new password, the user has the option to share it.

» Passportal Blink is an efficiency and value win for your business

» Fewer password-reset tickets means your technicians can spend less time on password resets, and more time on high-value tasks.

» Deliver a valuable, automated, and safe service to your clients that can help them reduce employee frustration and improve productivity.

» Your license to the Blink app can serve up to 10,000 end users, so your return on investment improves the more your clients' end users take advantage of Blink's convenience.

» Blink works with Microsoft Active Directory, Azure AD, Microsoft 365, and Windows.